Volunteer Role Description: Website Improvement Project

Role overview

Hear Me Out is looking for a volunteer to support an exciting website improvement project. We want to make our website a better reflection of our work, using music and creativity to support people experiencing the UK asylum and immigration system, bring communities together, and create opportunities for connection, expression and joy.

The volunteer will help us review and improve our website content, making it more engaging, accessible and easier to navigate for supporters, funders, artists, and potential partners.

Key responsibilities

- Review existing website content and pursue areas for improvement, in line with the existing website improvement plan.
- Help update and rewrite website copy to reflect HMO's current work, values and impact.
- Support the organisation and categorisation of stories, music, programmes and artist profiles.
- Help identify opportunities to showcase our refugee bands, community projects and wider programme of work.
- Help make our impact, stories and opportunities to support HMO clearer and more engaging.
- Review website navigation and suggest ways to improve the user experience.
- Ensure the website is adhering to good practice in website content, accessibility and user experience.

Skills and experience

We are looking for someone who:

- Has good writing, editing and communication skills.
- Has experience in website CMS, digital communications, storytelling or content creation.
- Has a good eye for detail and can organise information clearly.
- Is proactive, creative and happy to work collaboratively.
- Shares an interest in music, creativity, community engagement and HMO's mission.

What you will gain

- Experience of significant website improvement work.
- Opportunities to develop skills in digital communications, content strategy and user experience.
- Insight into the work of a creative organisation supporting people affected by the asylum and immigration system in the UK.
- The opportunity to contribute to work with strong values, and make it more visible to wider audiences.

Commitment and location

Flexible commitment, to be agreed between us, with remote and/or in-person working by arrangement.

How to get involved

If you are interested in supporting this project, we would love to hear from you. Please contact Natalia Deane, natalia@hearmeoutmusic.org.uk.